

Notes on Shipping

SimpleDRO

SimpleDRO is usually shipped in a single box, ~40"/1015mm X ~8"/200mm X ~8"/200mm. The nominal weight is 10.0lbs/4.55Kg. The exact weight is a function of the length of the scales. If any scale is longer than ~36"/915mm, that scale and others of the same or greater length are shipped in a separate shipping tube, usually an appropriate length of Schedule 40 PVC pipe with end caps. In this case, the SimpleDRO will be shipped as two packages, one containing the display head, encoders, cables, manual, hardware packets, and scales < ~36"/915mm. The second package will contain the (long) scale assemblies. The presence of the second package effectively doubles the shipping costs.

For delivery addresses in the contiguous United States, ESP recommends shipment by UPS surface delivery. The same holds for Canadian addresses although customs clearance can add 1-2 days to the process. For deliveries to Alaska and Hawaii, ESP recommends USPS Air Parcel Post as the most timely and cost-effective solution. The buyer can always elect other higher priced/faster delivery options.

For delivery addresses in the European Union (EU), ESP recommends USPS Air Parcel Post. USPS Air Parcel Post offers 7-10 day delivery. There is usually a delay of 1-2 days for customs clearance. All taxes, customs duties, VAT, local carriage, etc are the responsibility of the buyer. ESP will supply a properly configured Invoice/Bill-Of-Sale as well as a Packing Slip/ Bill Of Materials and completed Customs Forms - for all international shipments.

ESP's responsibility ends when the SimpleDRO package is handed over to the carrier. Damage in transit is the responsibility of the carrier and the liability for loss falls on the buyer. For this reason, ESP strongly recommends insurance at full replacement value. Depending upon the shipping method chosen, the insurance cost can vary from as little as \$4 to as much as \$8. Upon receipt of the SimpleDRO, carefully inspect the package for external damage. Then, unpack the unit and inspect for internal/hidden damage. If any problems are found, contact the shipping service immediately and preserve all packing materials as well as the box. The carrier will usually assist you in submitting a claim if that becomes necessary.

SimpleMillDrill

SimpleMillDrill is shipped in a large crate (~40.5"/1030mm X ~32.75"/832mm X ~45"/1140mm) weighing approximately 850 lbs. Given that weight and size, the unit will usually be shipped via a common carrier that specializes in LTL (less than a truckload) shipments. The cost for such service is a function of the distance from the ESP facility in Quakertown, PA 18951 to the buyer's destination - and the gross weight of the SimpleMillDrill. Additional fees are assessed for delivery-to-destination services as follows...

1. Residential Destination Fee (as opposed to a Commercial Destination). Typically, \$50
2. Hydraulic Lift Gate Fee - unless you have access to a trailer-height loading dock or a competent fork lift at the destination, you will need a hydraulic lift gate on the delivery truck - to get the unit off the truck. Typically \$50
3. Call-Ahead fee. Shipper's delivery schedules are usually at the mercy of weather, traffic, and other intangibles. Delivery schedules arranged well in advance are only a dream. It is usually

best to arrange for call-ahead to the destination when the delivery truck leaves the depot loaded with your unit. Typically \$25

4. Loss/Damage Insurance (see below). Cost depends on coverage - consult your carrier for specifics.

It is the buyer's responsibility to arrange for shipment from the ESP facility to buyer's destination. ESP will assist the buyer with recommended shippers, etc. Any assistance offered by ESP is without responsibility or liability - for the outcome. Damage in transit is the responsibility of the carrier. ESP recommends that suitable insurance be arranged with the shipping company prior to pickup.

An alternative to LTL shipment is local pickup. With prior arrangement, you may pick up your SimpleMillDrill at the ESP facility. For a small fee, ESP will assist in loading the unit onto your truck or trailer. **ESP WILL NOT LOAD A UNIT ONTO A TRUCK OR TRAILER THAT IS INSUFFICIENT FOR THE LOAD.** Typically, a F-150 class pickup or the like is required.